

QUALITY MANUAL
QM 01 - QUALITY POLICY STATEMENT

In pursuing its business objectives, it is the policy of Simkiss Control Systems Ltd. to provide its customers with products and services which satisfy their needs and expectations in a timely and cost-effective manner. To achieve this, it is our company policy to ensure that:-

- Management systems are operated which assure a consistently high level of quality, whilst meeting customer, statutory and regulatory requirements.
- Customer requirements and expectations of product and service are determined and systems are developed to meet these requirements and expectations in order that they may be fulfilled in a cost-effective manner with the aim of enhancing customer satisfaction.
- Contributions to quality improvement are actively encouraged.

To this end, it is our objective to maintain a quality management system in accordance with the requirements of **BS EN ISO 9001:2008** whilst striving to continually improve the effectiveness of our Quality Management System.

This company policy is communicated to all levels within the organisation and arrangements are in place to demonstrate that it is understood, implemented and maintained through the management system procedures. Furthermore, this policy and its objectives will be continually reviewed for suitability via our Management Review system.



.....
Paul Simkiss
Managing Director
10^h February 2016